

FORM A
PERFORMANCE TARGETS

LWD NAME: TABACO CITY WATER DISTRICT

ANNEX 1

MFOs AND PERFORMANCE INDICATORS (1)		FY 2014 ACTUAL ACCOMPLISHMENT (2)	FY 2015 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2015 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
A. Water Facility Service Management							
2014 Budget:							
PI 1 (Quantity) <i>access to potable water</i>	Percentage of barangay with access to potable water against the total number of barangays within the coverage of the LWD	68%	68%	Office of the General Manager, Commercial & Technical Division			
PI 2 (Quality) <i>reliability of service</i>	Percentage of household connections receiving 24/7 supply of water	92%	92%	Technical Division			
PI 3 (Timeliness) <i>adequacy</i>	Source Capacity of LWD to meet demands for 24/7 supply of water	1.90:1	1.5:1	Technical Division			
B. Water Distribution Service Management							
2014 Budget:							
PI 1 (Quantity) <i>NRW</i>	Percentage of unbilled water to water production	24.47%	23.00%	Technical Division			
PI 2 (Quality) <i>Potability</i>	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31	>0.3ppm	>0.3ppm	Technical Division			
PI 3 (Timeliness) <i>Adequacy/reliability of service</i>	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC	18 hours	18 hours	Technical Division			

MFOs AND PERFORMANCE INDICATORS (1)		FY 2014 ACTUAL ACCOMPLISHMENT (2)	FY 2015 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2015 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
Support to Operations (STO)							
2014 Budget:							
PI 1	Staff Productivity Index The Staff Productivity Index of one (1) position for every one hundred (100) service connections for Category D, and one hundred twenty (120) service connections for Categories A to C, shall be strictly observed in the determination of the total number of positions in an LWD - in PI 3	167:1	160:1	Administrative/ Finance Division			
PI 2	Reasonableness/ Affordability of water rates to consumers with access connections. Water rate for the 1 st cu.m. must not exceed 5% of the average income of LIG	₱160 1st 10 cu.m	₱160 (Less than 5% of the average Income group)	Office of the General Manager, Administrative/ Finance Division			
PI 3	Customer Satisfaction Percentage of Customer Complaints acted upon against received complaints	92%	92%	Commercial Division			
General Administration and Support Services (GASS)							
2014 Budget:							
PI 1	Financial viability & sustainability of LWD operations: Collection Ratio Operating Ratio Current Ratio	92% 90% 5:1	92% 90% 2:1	Commercial and Administrative/ Finance Division			

MFOs AND PERFORMANCE INDICATORS		FY 2014 ACTUAL ACCOMPLISHMENT	FY 2015 TARGET	RESPONSIBLE OFFICE/UNIT	FY 2015 ACTUAL ACCOMPLISHMENT	ACCOMPLISHMENT RATE	REMARKS
(1)		(2)	(3)	(4)	(5)	(6)	(7)
PI 2	<p>a. Compliance with COA reporting requirements in accordance with content and period of submission</p> <p><i>Submission of five financial reports i.e. Balance Sheet, Statement of Income and Expenses, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of Cash Advance</i></p>	February 12, 2014	<p>February 28th</p> <p>December 1st</p>	Administrative/ Finance Division			
	<p>b. Compliance with LWUA reporting requirements in accordance with content and period of submission</p> <p><i>i.e. Monthly Data Sheet, Balance Sheet, Income Statement, Cash Flow Statement, Microbiological/Physical/Chemical/Chlorine residual report, Approved WD budget with Annual Procurement Plan, Annual Report</i></p>	<p>Before 20th day of the ff. month</p> <p>2-Dec-14</p>	<p>20th day of the ff. month</p> <p>December 15th</p> <p>March 31st</p>	Administrative/ Finance Division			

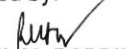
Recommending Approval:


THERESA B. VELASCO

Admin/Finance Division Manager

Date

Prepared by:


RAQUEL M. BARRINUEVO

Sr. Corp. Accountant

Date

Approved by:


ENGR. NOEL G. BIEN

General Manager

Date